

Crookes & Son

TRADITIONAL JOINERY

Terms & Conditions for – Crookes & Son Traditional Joinery Ltd

When you access our website and send us e-mails you are communicating electronically and this is your consent to receive e mails electronically from us.

These Terms and Conditions apply to all contracts for the supply of goods and services by Crookes & Son Traditional Joinery Ltd to the customer, appertaining to one or more quotation.

The price payable and any other special terms agreed between the parties shall be set out in the quotation.

No changes or variations shall be made without written confirmation to any confirmed quotation.

Any clerical errors or omission on any quotation, estimate, invoice or other document issued by Crookes & Son Traditional Joinery Ltd shall be subject to correction without liability on the part of the Company.

The quotation submitted by Crookes & Son Traditional Joinery Ltd manufacturers to the client is valid for a period of 28 days from the date of the quotation.

The acceptance of a quotation must be signed and dated and returned to Crookes & Son Traditional Joinery Ltd offices, together with an online deposit payment as specified on the quotation.

(Bank details on the quotation).

This will enable the Company to proceed with the order forthwith, otherwise the Company will be at liberty to amend the quoted price to cover any increase in cost which has taken place before acceptance.

Should you wish to change anything, following signed acceptance, an additional charge may be incurred.

Unless otherwise agreed the price in respect of the goods shall be payable no later than the last weekday of the month, following date of invoice.

Tel: 0114 2330699 **Bob:** 07885367332 **Lee:** 07971622828

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Vat no: 996124977 Company no: 7341039

If the customer cancels or purports to cancel the order or any part thereof or fails to take delivery of any goods at the time agreed (if any). Should such cancellation or failure cause dislocation to the Company's production, the customer shall be liable, without prejudice to any other rights of the Company to claim damages to indemnify the company against any loss, damage or claim resulting from such dislocation, and against any loss, damage or expense incurred by the company in connection with the manufacture or non-manufacture of the goods, including cost of any material, plant or tools used or intended to be used therefore and the cost of labour and other overheads.

Notwithstanding that the goods shall be at the risk of the Purchaser from the date of delivery to the property.

The Purchaser will not be entitled to withhold payment of any invoice by reason of any right of set off or counterclaim which the Purchaser may have, or allege it has against Crookes & Son Traditional Joinery Ltd or for any other reason whatsoever.

In the event that the Purchaser failing to pay Crookes & Son Traditional Joinery Ltd ., on the due date then the Purchaser shall be charged interest.

Maintenance of all timber products is required by the Customer.

The correct treatment of all timber windows and doors is critical and failure to carry this out will lead to the guarantee being invalidated.

Any timber product which is supplied only or supplied and fitted to the customer of a primed only nature would require to be painted immediately following delivery/fitting with a suitable exterior paint

Failure to fulfil this would nullify any guarantee.

All factory finished items would require maintenance coats after 2 – 5 years dependant on location and type of wood. For regular maintenance see Teknos Exterior Maintenance Guidelines on our website.

The customer is responsible for preparing the installation site prior to the commencement of work by Crookes & Son Traditional Joinery Ltd., this includes the removal of furniture, ornaments, curtains, carpets etc., Any direct or consequential damage caused by the customer's non-compliance of the above cannot be deemed to be the responsibility of Crookes & Son Traditional Joinery Ltd.

Crookes & Son Traditional Joinery Ltd are not responsible for any decoration or rendering to the area where installation is made.

Every effort will be made by the Company to ensure minimum disruption and upheaval.

Crookes & Son Traditional Joinery Ltd., give a guarantee of one year on products supplied against defects in materials and workmanship, and a two year guarantee against defective workmanship on installation.

Any breakages of glass after installation are excluded from the guarantee, unless proven to have been broken at the time of installation.

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Any defects caused to any products manufactured and installed by Crookes & Son Traditional Joinery Ltd , by the materials used and workmanship of any third party is excluded from the guarantee.

Crookes & Son Traditional Joinery Ltd cannot guarantee 100% that knots will not show through any factory finished product when the timber being used is softwood.

Any dates quoted for start, delivery and installation of goods or services are approximate guidelines only, and Crookes & Son Traditional Joinery Ltd shall not be liable for any delay in delivery of the good or installation howsoever caused.

Consumers normally have a 14 day cancellation period, with the except of bespoke products. All our manufactured products are bespoke, as we tailor make to your individual requirements.

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